

Let's set up your Wi-Fi Disc

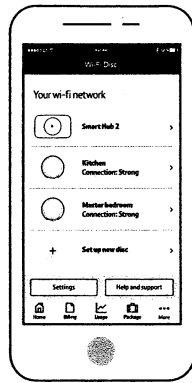
WiFi Booster Instructions

Set up and locate your disc using the My BT app. It'll help you find the best position for your disc to provide great Wi-Fi signal in every room of your home.

Other great benefits include:

- Wi-Fi signal checker
- Personalise network name and password
- View connected devices

Just download the My BT app from your app store or scan the QR code.



Can't download the app?

If you can't download the My BT app, you can pair using the Ethernet cable that came with your hub. Just follow these three easy steps.

1. Plug one end of the Ethernet cable into the back of the disc and the other end into any of the yellow sockets on the back of your hub.
2. After a couple of minutes, you'll see a solid blue light on the disc when it's paired.
3. You can now unplug the disc and find a location in your home. A good location will be indicated by a blue light.

Location tips

Aim to put your disc halfway between your hub and the part of your home where you need a stronger Wi-Fi signal. You'll need a clear space that is off the floor, away from other electrical devices and well ventilated.

What the lights mean.

Blue Your disc is all connected
Good Wi-Fi or Ethernet connection.
All is working well.



Red There's a problem somewhere
Using the Power buttons, turn your hub and disc off and on again. If the light still doesn't turn blue, use a paper clip to press your disc's factory reset button. If this doesn't fix your issue call us on the number below.



Solid purple Your disc is starting up
It will take approximately 60 seconds to fully turn on.



Red flashing Your disc is not connected to your Smart Hub 2
Follow the instructions to connect using WPS or Ethernet.



Orange Your disc is working okay
Ideally try moving the disc closer to the hub or one of the other discs.



Blue flashing Your disc is connecting
WPS has been activated and is connecting to your hub or your device. This could take a couple of minutes.



TELEPHONE NUMBER

If you're still having problems you can call us on 0800 800 150